Rexel 24/7 stores, general terms and conditions



(Annex to the general terms of delivery for electrical supplies trade)

ANNEX 1

Access rights / 24/7 store IDs

The identifiers and access rights are issued through the Seller with the written approval of the contact person agreed in the account opening form or the customer's representative having the authority to sign. Access rights give the right to use one or more Rexel 24/7 stores open to all our customers as separately agreed. Access rights may be agreed to be valid until further notice or for a fixed period.

Responsibilities of the customer

- The Customer is responsible for the careful storage of identifiers and keys, as well as returning them when no longer needed.
- The Customer does not have the right to transfer or otherwise give the rights of use or access to a third party without Rexel's prior written consent.
- The Customer is obligated to notify a person in writing without delay of the termination of their employment or change of duties affecting access rights.
- The Customer shall ensure that unauthorised persons do not have access to the Rexel 24/7 store.
- · In case of misuse, the Customer is responsible for the loss.
- · The Customer is always responsible for any damage caused by their actions.
- The Customer shall ensure that the security of the Rexel 24/7 store is not compromised due to the Customer's negligence or other similar actions.
- The Customer undertakes to comply with the Rexel 24/7 store's **operating instructions** (www.rexel.fi).

Deliveries and other terms and conditions

- · Acknowledgement of products purchased from the store shelf is performed using the Rexel Mobiili application.
- Products ordered to the store must be picked up within one month of the product's arrival.
- · Uncollected deliveries are non-refundable.
- · Transactions in the store require that a credit customer account has been opened.
- Rexel may, for a justified reason, refuse to grant access rights or remove access rights already granted.
- · Rexel reserves the right to make changes to the terms of this appendix.

Confidentiality

- The parties are obligated to keep confidential all business secrets that they have become aware of during the term of the agreement, as well as not to use the information in their business activities for purposes other than those specified in the agreement.
- The Customer shall ensure that its personnel are aware of the confidentiality obligations. The Customer undertakes to ensure that its personnel comply with the confidentiality obligations as if they were parties to this Agreement.
- The rights and obligations under this section shall remain in force after the termination of this Agreement.